



BREWHOGS (PTY) LTD, REG NUMBER: 2013/126036/07

## REFUND & RETURNS POLICY

Unfortunately, due to the nature of our craft products, they are not eligible for return for refund, unless such items were damaged through delivery by the courier company. Please inspect your order upon receipt & contact us immediately if the item is damaged or if you received the wrong item, so that we can evaluate the issue & take the necessary corrective action.

To be eligible for such a return, please email [BrewhogsShop@hogshead.co.za](mailto:BrewhogsShop@hogshead.co.za) and please submit:

- the delivery note,
- relevant date-stamped photos of the damaged product, if damaged, or relevant date stamped photos of the wrong products, if the wrong products were supplied,
- any other relevant information

Please note that the Brewhogs Craft Beers are unpasteurised, & stored refrigerated at the brewery, and are carefully shipped so as to not expose them to direct sunlight or excessive heat. Upon receipt, please refrigerate immediately, and store refrigerated to ensure that they remain at their best for the full shelf life, as printed on the can.